

Premium Service Portfolio

Modular. Available worldwide. Maximum system availability.



With the Güdel Service Portfolio, you ensure system availability throughout the entire lifecycle. The service contract packages combine support, inspection and maintenance and can be modularly adapted to specific applications. Defined response times, preferred service windows and fixed prices support efficient and reliable system operation.

Why a Service Agreement

Güdel service agreements flexibly adapt to your production. They support high system availability and predictable costs. The modular service elements can be individually combined from basic to premium service.

Benefits

Preferred service slots, including weekends and public holidays

Extended service options with Helpline Plus

Priority handling in case of a malfunction

Fixed prices over several years for reliable budget planning

Up to 15% reduction on labor and material costs

Service Contract Packages – flexible terms and cost savings



BASIC

Güdel standard
at the regular price

- No minimum term
- 0% reduction on labor and material costs



ESSENTIAL

Cost-efficient
service entry

- 2-year minimum term
- 5% reduction on labor and material costs



MEDIUM

Perfect middle ground
at an attractive price

- 3-year minimum term
- 10% reduction on labor and material costs



PREMIUM

Maximum savings and
premium service

- 4-year minimum term
- 15% reduction on labor and material costs



Support



Inspection



Maintenance

Services

Unrivalled manufacturer expertise for reliably operating systems

End-to-end solutions from components to system integration

Flexible and modular services, tailored to your production needs

Experienced specialists at strategically important locations

State-of-the-art technology thanks to ongoing training

Range of Services and Options

Installation & Commissioning	Professional installation and safe commissioning by Güdel specialists. Optional installation supervision to support your installation team
Training courses	Hands-on training for installation and maintenance. Expertise straight from the manufacturer to support your technical staff
Inspection	Visual inspection of mechanical, electrical, and control systems. Report includes findings and wear measurements
Maintenance & Repair	Replacement of consumables, lubrication, adjustment, replacement of wear parts, as well as detailed cleaning and functional testing
Service Contract Packages	Scheduled intervals, defined service windows, and documented inspections in accordance with manufacturer specifications
Remote Maintenance	Efficient Troubleshooting via Remote Access
Helpline Plus	Available 24/7, with guaranteed response times as specified in the service agreement



Güdel Group AG
Gaswerkstrasse 26
4900 Langenthal
Switzerland
Service-Hotline +41 62 916 91 70
service@ch.gudel.com

gudel.com
automation on track

Güdel is an internationally active Swiss industrial company founded in 1954. As one of the world's leading suppliers of industrial automation solutions, Güdel offers its customers everything from a single source: from high-precision machine components to customized automation solutions for use in markets such as automotive, aerospace, railway, logistics, composites and machine tools.

Güdel technology is characterized by innovation, modularity, and quality. Worldwide, Güdel employs around 1,000 people at over 20 locations. Since its foundation, the company group has been owned by the founding family.